

PIV Login Quick Reference Guide

PIV Users can only login with Internet Explorer

What is PIV and who uses it?

PIV stands for Personal Identity Verification. FEMA employees or contractors are required to have a PIV card to access computers and certain systems. If you use one of the qualifying systems, and you are an owner of a PIV card, you will be required to login to the system using your PIV card once the application is enabled for PIV authentication.

What is the Personal Identity Verification Single Sign-On Implementation?

Personal Identity Verification Single Sign-On (PIV SSO) is implemented in accordance with Homeland Security Presidential Directive 12 (HSPD-12) to harden applications with an enterprise PIV SSO solution for 76 FEMA applications identified as high value assets by the FEMA Chief Information Officer. Twelve Risk MAP applications are being affected:

- Mitigation Planning Portal (MPP)
- Mitigation Action Tracker (MAT)
- Coordinated Needs Management Strategy (CNMS)
- Floodmaps File eXchange (FFX)
- Cooperating Technical Partners (CTP)
- Flood Hazard Determination (FHD)
- Mapping Information Platform (MIP)
- Risk MAP SharePoint Portal
- Hazus SharePoint Portal
- File Trail
- CFAS (File Vista)
- Project Planning and Purchasing Portal (P4)

If I don't have a PIV, how will this release affect me?

If you use one of the systems noted above and you do not have a FEMA email address and a PIV card, you will continue to use a username and password login to access the application. Similarly, if you have received your PIV card and PIN but have not yet received a FEMA email address, you will also be

required to sign in to the application using your existing login credentials.

Will I still be required to put in my username and password to access the applications?

All other users (i.e., users without a FEMA email address) will be required to use their username and password to access the application.

PIV card users will be required to enter their PIV PIN to access FEMA applications.

I forgot my PIV card. What should I do?

Contact the Enterprise Service Desk (ESD) at 1-888-457-3362 or FEMA-Enterprise-Service-Desk@fema.dhs.gov. They will provide instructions on next steps.

What is a PIV card PIN?

A PIV Personal Identification Number (PIN) is a six to eight digit number the user creates when they receive their FEMA badge.

I don't know my PIN. How do I find my PIN or reset my PIN?

Visit your Badging Office, Access Control Office, or Temporary PIV Card Station during their normal hours of operation to have your PIN reset. No appointment is necessary.

Will PIV Implementation affect corresponding SharePoint sites?

PIV Implementation will not have any effect on SharePoint sites, it will only change the login procedures. View the SharePoint PIV Guide for SharePoint login procedures.

I am able to login to my workstation, but the application will not open. What should I do?

Contact the FEMA Map Information eXchange (FMIX) at 877-FEMA-MAP (877-336-2627) or email FEMAMapSpecialist@riskmapcds.com.

NOTE: PIV Users can only be associated with one "fema.dhs.gov" email address on each application

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MPP Login:

1. When logging into the MPP, the following login screen will appear.



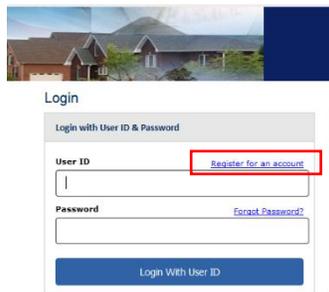
- A. PIV Users will be required to select the “**Login with PIV/CAC**” button and will then be prompted to provide their PIN.
Once the PIV User has provided their PIN, they will be logged into the MPP.
- B. Non-PIV Users will log-in using their current credentials and select “**Login with User ID.**”

2. If the PIV User has not inserted their PIV card and attempt to sign in using a User ID and Password, they will receive the following message.



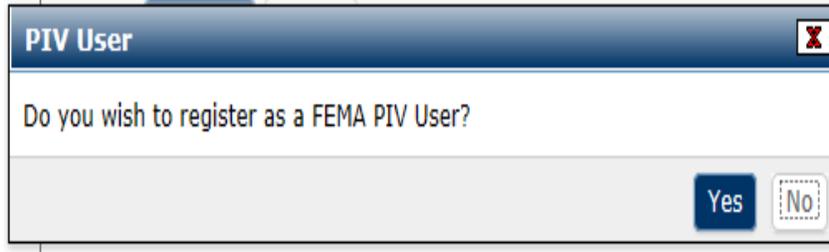
MPP Account Registration:

1. To register for an MPP account, select “Register for an account.”



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2. Once the user selects “Register for an account,” the following message will appear.

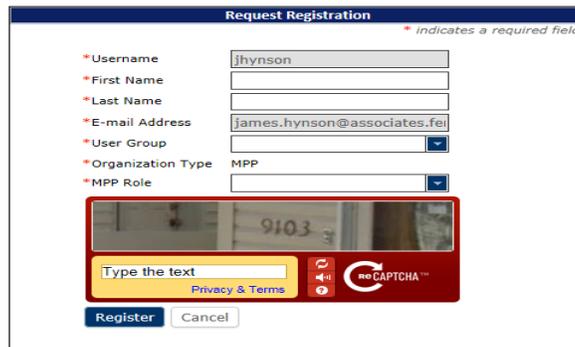


A. Non-PIV Users should select “No” and PIV Users should select “Yes” and continue with the account registration form.

3. The Request Registration screen will appear for both PIV and non-PIV Users.

For PIV Users, the username and email address are prefilled and are not editable.

Once the user has filled in the required fields and selected “Register,” follow the [MPP User Registration Process Tutorial](#) to gain access.

A "Request Registration" form with a title bar and a close button. A note at the top right says "* indicates a required field". The form contains several fields: Username (prefilled with "jhynson"), First Name, Last Name, E-mail Address (prefilled with "james.hynson@associates.fel"), User Group (dropdown menu), Organization Type (prefilled with "MPP"), and MPP Role (dropdown menu). Below these fields is a CAPTCHA section with a red border, showing a blurred image of a street sign with the number "9103". Below the image is a text input field with the placeholder "Type the text", a "Privacy & Terms" link, a refresh button, and a CAPTCHA logo. At the bottom of the form are "Register" and "Cancel" buttons.